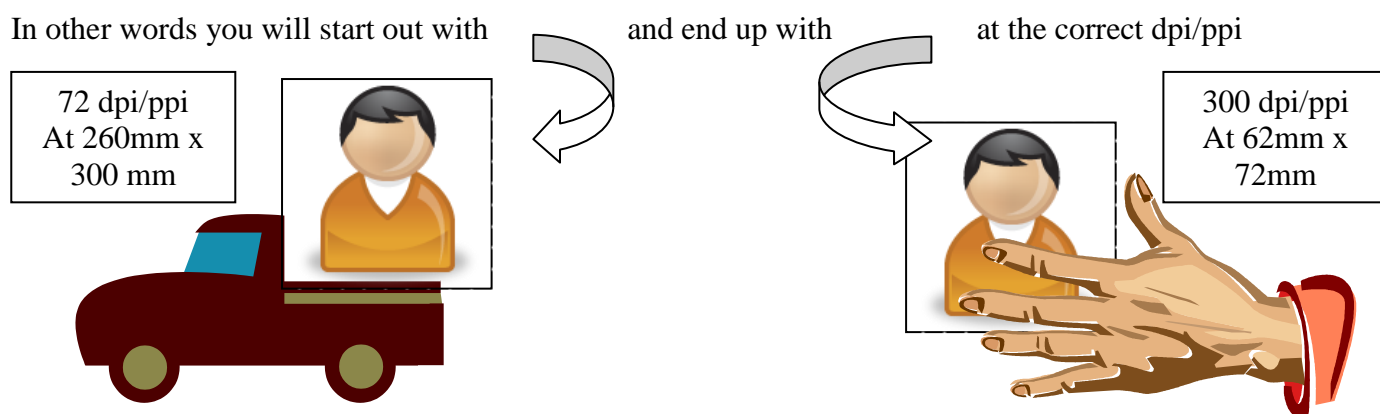# Supplied Photography Requirements

- Colour shot on a light coloured (preferably white without shadows) background

- Black or too dark backgrounds cannot be used as changing it to white becomes too involved and it is impossible to cut out around the hair without it looking really fake.

- Image size is 63 mm by 76 mm.

- Image resolution needs to be 300 dpi (or ppi which is basically the same thing) Dots Per Inch or Pixels Per Inch.

- A lot of scanners and cameras default to 72 ppi or dpi resolution as a default. You need to check the resolution before scanning and change it to 300. If you don't know how to change the resolution you can scan it larger than required at 260 mm by 300 mm and then we can adjust the image to the correct size and ppi/dpi. With digital camera settings please check that it is taking the photo on its highest or best setting. Please use colour and we will adjust if necessary. As you increase the ppi/dpi the image size decreases as long as you don't use resampling.

In other words you will start out with   and end up with   at the correct dpi/ppi

72 dpi/ppi
At 260mm x
300 mm

300 dpi/ppi
At 62mm x
72mm

- You can change the image resolution with programs such as Adobe Photoshop or Photoshop Elements. You open the photo and use the image resizing section to change the resolution. If you are intending to do this yourselves and are unsure of the method, please contact us for more detailed information.

- Make sure you send the photo as an attachment to your email, not imbedded. We would also prefer that you ensure the file you send is correctly labelled, ie: John Smith.tif   or John Smith.jpg. Please don't send them without an identifying label. We recommend using TIFF as the file format as when we compress or alter the image there is no compromise in quality. You can use JPG if it is of the HIGHEST quality setting. We would really prefer the TIFF.

- Your file if in the correct size, resolution, etc., will be about 2 megabytes (2mb) when you attach it to your email. If it is less than this there may be a problem. So if your attachment says 200kb, we may not be able to accept it. This is perhaps the easiest way to check if the photo you are emailing is going to be ok or not. Check the size of the file.

- If you have any other questions .... CONTACT US, we don't bite .... well not often.